



Tina Schultz
Director of Communications
tschultz@rid.org
703-838-0030 ext 208

RID Statement Regarding VRS Industry Investigation

The Registry of Interpreters for the Deaf (RID) recognizes the value of video relay service (VRS) as a means of telecommunications access for individuals who are deaf or hard of hearing. Oversight by the Federal Communications Commission is essential to ensure that high quality service is available to the consumer and that calls are handled efficiently, appropriately and ethically.

RID is committed to upholding high standards of professionalism for all of our interpreters. The National Association of the Deaf (NAD)-RID Code of Professional Conduct is a code which all of our members must follow. The code provides professional guidance on a range of ethical issues and is enforced by the Ethical Practices System (EPS). (<http://www.rid.org/ethics/overview/index.cfm>)

RID is committed to promoting and advocating for standards in the sign language interpreting profession by supporting our members and the profession in providing quality interpreting services for individuals across the country.

Due to recent circumstances, Viable has notified RID that it is unable to honor its commitment to the 2009 RID National Conference. Please note that materials bearing the Viable logo were published and produced prior to the knowledge of this ongoing federal investigation.

With regards to the current federal investigation within the VRS industry, it is RID's policy not to comment on matters or situations that are currently under investigation or within the judicial process.

-30-